

QUALITY POLICY

Reay Services Group is a pipeline construction, mining services, civil and trenching company that consistently delivers quality services to customers.

Reay Services Group ensures that the needs and expectations of the customers are always met while complying with contractual, legislative, regulatory and other requirements in the most cost-effective manner.

The Company establishes and reviews quality objectives and strives to meet predetermined targets to:

- Provide quality customer service; and
- Continually improve the management system performance.

To achieve these objectives the company has a Management System that is certified to AS/NZS ISO 9001:2015. This management system ensures that all company activities are carried out in a planned and systematic manner resulting in consistent and improving quality of service that provides satisfaction to customers.

Through quality management, it is the aim of the company to continually strive for quality improvement in all activities, in order to maintain a competitive advantage and to increase market share in mining, resources and construction sectors.

Management is committed to providing leadership and resources at all levels of the company to ensure the objectives are met.

Quality is the responsibility of all personnel and the Quality Policy and Management System shall be communicated to all personnel through induction, training and ongoing example in the workplace.

This policy shall be reviewed on an as required basis and in accordance with QMS-REG-018 – HSEQ Audit Schedule.

Brett Reay
Managing Director

